

# How to Sign Up for CirrusMD

Follow this guide to sign up for CirrusMD and get care when and where you need it.



## What Is CirrusMD?

CirrusMD is a text-based virtual care platform that lets you connect to a doctor in seconds from your phone or computer at no cost to you.

### **USE CIRRUSMD WHEN YOU:**

- Feel sick but it's not an emergency
- Have a minor injury
- Have general medical questions or want peace of mind
- Want to refill a prescription (controlled substances, non-therapeutic, and certain other drugs may not be available)
- Are not sure where to go to obtain care

Doctors are available 24 hours a day, 7 days a week - holidays included.

## Where to get CirrusMD

## BY SMARTPHONE

Download the CirrusMD app from the App Store or Google Play by searching for "CirrusMD." Then, choose Create Account under the Sign In box to start signing up.

#### **BY COMPUTER**

You can also sign up and use
CirrusMD online at
www.modahealth.com/cirrusmd



## Start Signing Up

01

## ENTER YOUR CONTACT INFORMATION

Fill in your name, date of birth, zip code, and email address. Then, tap Continue. This will send a confirmation email to your email account to verify your identity. If you need help, tap the chat bubble to talk to CirrusMD customer support.



04

#### **CREATE A PASSWORD**

Create and confirm your password. On the mobile app, you can then set a 4-digit password for faster login next time.



02

#### **ACCEPT INVITATION EMAIL**

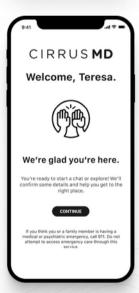
Check your inbox for an email with the subject line, "CirrusMD for Moda Health Invitation Instructions" and select Accept Invitation. If you don't see the email in your inbox right away, check your spam folder.



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#### **BEGIN USING CIRRUSMD**

The chat window will appear, meaning you are ready to start using the platform. Send a simple "Hi" and get connected to a doctor instantly!



03

## ACCEPT TERMS & AGREEMENTS

Tap the boxes to agree to standard terms and agreements.

Then, tap Continue.



## Need help with CirrusMD?

## LEARN MORE AT modahealth.com/cirrusmd

Use the chat bubble at the bottom of your CirrusMD sign-in screen to talk to a customer support representative or email <a href="mailto:support@cirrusmd.com">support@cirrusmd.com</a>